

## Considerate Constructors Scheme



Started in 1997 this important initiative operates a voluntary Code of Considerate Practice, which is adopted by participating construction companies, as well as everyone involved on the construction site.

### Aim: To improve the image of construction

The Scheme is a non profit making, independent organisation founded by the industry to improve its image. The Scheme is neither grant maintained nor funded by the Government and is solely financed by its registrations.

#### Why?

The construction industry has a huge impact on all our lives, with many construction sites in sensitive locations. If all sites presented an image of competent management, efficiency, awareness of local environmental issues and above all neighbourliness, then every site would become a positive advertisement, not just for itself but for the industry as a whole.

#### What?

The Code commits those contractors in the Scheme to be Considerate and Good Neighbours, as well as Clean, Respectful, Safe, Environmentally Conscious, Responsible and Accountable.

#### Where?

The Scheme covers all construction activity within the UK.

#### Who?

Many construction companies and clients automatically register all their sites. The Scheme is open to construction companies of all types and size and for every type of construction activity.

#### How?

Posters are displayed around the construction site setting out the Code to which the constructors are committed. If passers-by wish to comment, the name and telephone number of the Site Manager is clearly displayed, alongside the freephone telephone number of the Scheme's administration office.

#### When?

Sites should be registered with the Scheme prior to, or as close as possible to, the start of any construction activity.



## Site Registration Fees

The registration fee is determined by the value of the registered works in accordance with the table below:

Project value	Fee	Fee inc VAT
Up to £100,000	£100.00 + VAT	£117.50
From £100,000 to £500,000	£200.00 + VAT	£235.00
From £500,000 to £5 million	£400.00 + VAT	£470.00
Over £5 million	£600.00 + VAT	£705,00

## Site Monitoring

The Scheme has a team of experienced Monitors, drawn from senior levels of the various disciplines within the industry, who visit all registered sites to:

- Check the site complies with the Code of Considerate Practice.
- Highlight areas where improvements are considered necessary.
- Encourage best practice.
- Give praise when sites achieve high standards beyond industry requirements.

The number of visits a site will receive is determined by its value and/or duration. The Monitor will produce a report based on the eight sections of the Code of Considerate Practice.

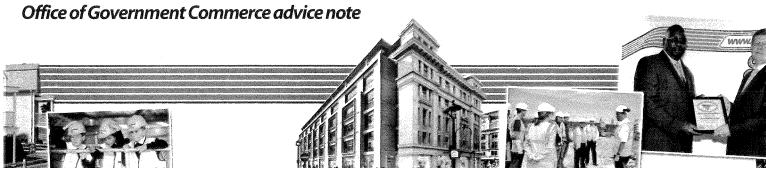
### Endorsements

"Before starting work, register the site with the Considerate Constructors Scheme." **National Building Specification** 

"Allow for registering the site with the Considerate Constructors Scheme and include for the appropriate fee..."

#### Local authority advice note

"All government sponsored sites are to include, within their contracts that involve construction (those carrying out construction, refurbishment or maintenance works) to register with the Considerate Constructors Scheme and to comply with the Scheme's Code of Considerate Practice..."



# =Affected by a registered ste?

Any site registered with the Scheme, and everyone working on it, should act considerately towards all those affected by the work.

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To see if a site is registered, look for the Scheme posters. All registered sites should display these prominently on the exterior of the site.

Any problems relating to a registered site should be reported to the site or to the Scheme's administration office using the freephone number above.

The Scheme can only deal with issues directly related to the Code of Considerate Practice. The Scheme's aim is to resolve all complaints to the satisfaction of the complainant.

In the extreme case of a site not complying with the Code of Considerate Practice, registration may be withdrawn.

To find out if the site in question is registered with the Considerate Constructors Scheme, send the address of the site in question to this email address:

isasiteregistered@ccscheme.org.uk

To complain about a site registered with the Scheme email us at this address: **complaints@ccscheme.org.uk** 







#### **Considerate**

All work is to be carried out with positive consideration to the needs of traders and businesses, site personnel and visitors, and the general public. Special attention is to be given to the needs of those with sight, hearing and mobility difficulties.

#### **Environment**

Be aware of the environmental impact of your site and minimise as far as possible the effects of noise, light and air pollution. Efforts should be made to select and use local resources wherever possible. Attention should be paid to waste management. Reuse and recycle materials where possible.

#### Cleanliness

The working site is to be kept clean and in good order at all times. Site facilities, offices, toilets and drying rooms should always be maintained to a good standard. Surplus materials and rubbish should not be allowed to accumulate on the site or spill over into the surroundings. Dirt and dust from construction operations should be kept to a minimum.

#### **Good Neighbour**

General information regarding the Scheme should be provided for all neighbours affected by the work. Full and regular communication with neighbours, including adjacent residents, traders and businesses, regarding programming and site activities should be maintained from pre-start to completion.

#### Respectful

Respectable and safe standards of dress should be maintained at all times. Lewd or derogatory behaviour and language should not be tolerated under threat of severe disciplinary action. Pride in the management and appearance of the site and the surrounding environment is to be shown at all times. Operatives should be instructed in dealing with the general public.

#### Safe

Construction operations and site vehicle movements are to be carried out with care and consideration for the safety of site personnel, visitors and the general public. No building activity should be a security risk to others.

#### Responsible

Ensure that everyone associated with the site understands, implements and complies with this code.

#### Accountable

The Considerate Constructors Scheme poster is to be displayed where clearly visible to the general public. A site's contact details should be obvious to anyone affected by its activities.





#### Contact:

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**Telephone: 01920 485959** 

Fax: 01920 485958

Freephone: 0800 7831423

www.ccscheme.org.uk enquiries@ccscheme.org.uk

Scheme Ownership:

The Scheme is owned by the Construction Umbrella Bodies (Holdings) Ltd, (CUB(H) Ltd.), formerly the Construction Industry Board. *CUB(H)Ltd consists of:* 

#### Construction Products Association:

Acting as a single influential voice for the manufacturers and suppliers of construction products, its aim is to build a growing, profitable and sustainable future for the construction products industry.

#### www.constprod.org.uk

#### Construction Industry Council:

The Construction Industry Council (CIC) is the representative forum for the professional bodies, research organisations and specialist business associations in the construction industry.

#### www.cic.org.uk

#### **Construction Confederation:**

A leading representative body for contractors, its aim is to achieve the best possible economic and political climate so that construction can thrive.

#### www.thecc.org.uk

The Scheme is independently run as Considerate Constructors Scheme Ltd.
Registered Office: Considerate Constructors Scheme Ltd, 26 Store Street, London, WC1 7BT.
Company Registration Number: 3465121 England

